



UNIVERSITY OF OREGON

Technology Services for Researchers

Academic Research High Performance Computing Cluster

Coming Soon! Information Services is building a new high-performance parallel computing cluster for scientific computing. The research cluster will allow access to a parallel computing libraries and an updated MATLAB environment. Contact systems@uoregon.edu or Sean Sharp, ssharp@uoregon.edu, 541-346-8099.

Storage Services

Researchers can protect their valuable data and lower overhead costs of storage administration by contracting with Information Services for on-demand high-availability storage. Contact IS Systems, systems@uoregon.edu, 541-346-1758.

Virtual Servers

Coming Soon! Green IT: Information Services is building a VMware-based hosting service. Advantages include redundant power, automatic failover, and scalability. To migrate your research servers out from under desks and into a managed data center, contact systems@uoregon.edu or 541-346-1758.

Research Grants: Technology Consultation

Information Services offers technology consultation to faculty and researchers during pre-award and post-award stages. Our Research and Instructional Technologist can help position your proposal to be more competitive. Contact Sean Sharp, ssharp@uoregon.edu, 541-346-8099.

Custom Training & Consultation

Information Services can custom tailor training and consultation on a variety of topics ranging from data backup strategies and IT security to use of specific computer applications. Contact: Sean Sharp, ssharp@uoregon.edu, 541-346-8099.

Collaboration Center Events and Reservations

Looking for a technologically-equipped facility to host a meeting or reception? The Collaboration Centers in McKenzie Hall and the EMU provide technology event services and support, including technical assistance for presenters, and room set up. Contact: collab-mckenzie@uoregon.edu

Videoconferencing

Free high-definition videoconference services are available in the Computing Center building by appointment. Contact: Office of the CIO, 541-346-1700.

Free high-definition videoconferencing is also available on a drop-in or by appointment basis in the McKenzie and EMU Collaboration Centers, connecting up to 5 additional locations simultaneously. This service is particularly well-suited to small group conferences. Contact: collab-mckenzie@uoregon.edu, 541-346-4406.

SMART Boards for group and project work

Researchers, students, faculty and staff can use SMART Boards for small group brainstorming, group work, presentations and course instruction. SMART Boards are available in the McKenzie and EMU Collaboration Centers on a drop-in basis or by appointment for group presentations. Contact: collab-mckenzie@uoregon.edu, 541-346-4406.

Site Licensed Software & Volume License Purchases

Select software packages such as including ESRI GIS, LabVIEW, Mathematica, MATLAB, MathType, and SAS statistical software are licensed for use by all University of Oregon students, faculty, and staff. Information Services also coordinates a number of volume software purchases. <http://it.uoregon.edu/help/sitelicense.shtml> or HelpDesk, 151 McKenzie Hall, helpdesk@uoregon.edu, 541-346-HELP.

Anti-virus and other software (Duckware)

McAfee anti-virus, anti-spyware, anti-phishing software, the UO Virtual Private Network client, and other software are available at no charge. <http://it.uoregon.edu/help/duckware/>. Or pick up a Duckware CD at the Help Desk, 151 McKenzie Hall, helpdesk@uoregon.edu, 541-346-HELP.

Digital Toolbox – a technical reference library

Researchers, students, faculty and staff may check out technical references, manuals and trade magazines. Available in 151 McKenzie Hall. Suggestions for acquisition may be sent to helpdesk@uoregon.edu.

Mailing Lists

Students, faculty, staff and research groups officially affiliated with the university may manage their own mailing lists for official University of Oregon business. <http://lists.uoregon.edu/>

Help Desk

Technical support, troubleshooting, hardware repair (Dell and Apple certified) as well as out-of-warranty work, account services, and technology pre-purchase consultation and more are available at the Help Desk, 159 McKenzie Hall, 346-HELP, helpdesk@uoregon.edu.