The meeting started with a welcome and introduction by Don Harris, CIO. A list of future events was addressed. The Apple programming class, scheduled February 25th, has been relocated to the EMU Fir Room from 9:00 to 11:00 am. The main topic will be Apple programming for iPhones and anyone interested will be welcome.

The Association of Pacific Rim Universities (APRU) will host a conference on Education & Research Technologies (May 26-28, 2010) at USC and participation is open to everyone especially those in APRU institutions. Don Harris would like proposals from anyone on IT creativity/innovation in education and research in Higher Education with the possibilities of a grant award. Don will send the conference link to deptcomp and there are also possibilities of travel funding.

Northwest Academic Computing Committee (NWACC) started a new group focused on how technology is used in teaching and learning. They are interested in finding which topics people are interested in and developing a survey to collect information.

At the request of our Provost, Enterprise Administrate Applications will provide a survey on administrative applications used across our institution including individual applications, their uses and their impact on security and campus as a whole. We are updating a previous survey with new information, especially regarding sensitive or critical information. Thank you to those who have submitted the data and a request to those who have not.

Helen Chu, IS Academic Services:

Welcome to Gary Sullivan our new Help Desk Manager at McKenzie Hall!

The Site License Advisory Group has been created and is headed by Mary Bradley. This group is charged with surveying needs for campus, obtaining and coordinating software and licensing as well as reviewing annual purchases and posting recommendations on their website. They would also like input on the needs of end users. The SLG will be sending out a survey to everyone on campus to determine what our current and long terms needs are. Members include: Doug Blandy, Cathleen Leue, Joe Stevens, Louise Bishop, Julie Newton, Michael Moffitt, Tony Saxman, Toby Koenigsberg, Charles Williams, Annie Zeidman-Karpinski, Dan Tremblay, Mary Bradley, Gary Sullivan, Helen Chu and Don Harris. We need a representative from ASUO/EMU. Website for the group is http://it.uoregon.edu/software/sitelicense/advisorygroup.shtml. If you have someone you would like to recommend for the group, please contact Helen Chu.

IS is working with Human Resources on obtaining and implementing Qualtrics, a survey sampling software, which can be used by the entire campus.
The Library decommissioned their laptop checkout program and coordination for this services will now be provided by the Help Desk. These will be primarily loaner machines for users who have a computer in the shop. Please consult the Help Desk for further information.

Sean Sharp has been moving units from the old academic high computing cluster to new clusters. The old one will be shut down on April 2nd. For further information, please contact Sean Sharp.

Academic Services will be working on a contract to replace older machines (Apple and PC) in the labs. They would appreciate recommendations on good machines from IT providers. Academic Services would like to coordinate with departments on getting a bulk purchase of machines at the best price. For further information please contact Patrick Chinn or Helen Chu.

President Lariviere is interested in departments and IT support working together to obtain the best prices in hardware/software as well as providing better support to the campus as a whole. Randy Gellar has also commented that he is willing to help and interface with DOJ if necessary.

**Susan Hilton, Enterprise Administrative Applications (EAA)**

A BI-Query update is available for data warehouse users to install. Note that the old data warehouse model still remains although there has been some discussion about replacing both the old model and the query tool. There are other upgrades coming up this summer, including Banner 8.3 and the Resource 25 upgrade to web services in the spring/summer. IS will be sending informational updates prior to each upgrade.

The University of Oregon is now a member of the InCommon Federation. The next step will be to post UO policies and rules. Please contact Noreen Hogan for further information.

UO has purchased Blackboard ConnectEd for both emergency and mass communications for campus. The emergency portion has been tested and is in production. It replaces the old Intrado product. The second phase, general mass communication, is under development and is scheduled for deployment in April.

Database Administrators have been monitoring Banner and Duckweb performance and are seeing the benefits of the recent addition of two more servers to the cluster. EAA will be replacing the old Banner address verification software, Zipstation, with the Clean Address product from Runner Technologies over the April maintenance weekend (April 10-11).

Some former UO students are selling a BOT that students can use to hammer Duckweb looking for open courses. The BOT has a couple of glitches, including not recognizing when a class requires a lab, and it could potentially impact DuckWeb performance. It should not be used. The Registrar’s Office is working with EAA on deploying Banner wait-listing which should help students who are trying to register for classes that are full (and it would make this BOT much less attractive).
EAA will be posting positions for an Enterprise Systems Developer, an Enterprise Data Asset Manager and an Enterprise Integrator within the week. If you know anyone who would qualify, please let them know.

Jose Dominguez, Network and Telecommunication Services (NTS)

NTS will be setting up meetings in a couple of days to discuss malware that is affecting machines across campus. Interested parties, IT support and users are encouraged to attend. The discussions will include what can be recovered, what processes can be used to clean/preserve, what kind of information should be protected, and when the damage has reached the extent to the point of needing to wipe the hard drive and reload from scratch. Part of the discussion will also relate to security including machines that handle confidential information and credit card payments. NTS is also trying to come up with a process that will help us deal with the amount of malware we receive (12-18 machines infected every day including weekends/holidays). We are looking for 60-90 minutes for two days when we can get folks together for discussions in late March, possibly as Lunch & Learn sessions. A reminder goes out that as the end of term approaches; NTS normally tends to see an increase in phishing attempts. Please pass this along to your users and keep up security.

Jeff Magoto, Yamada Language Center

About five years ago, thanks to support from the Library and IS, the YLC was allowed to start building speech tools that are integrated into blackboard. The big lesson learned was do you go to a proprietary system or develop your own? After running a lab for ten years, YLC thought they could build one for themselves—one appropriate for a national language lab. All language related tools are software based, but YLC wanted to come up with a system that is robust enough to support enough users? That is when they started Anvill.

Special thanks to the Systems staff and Career Center for their support. The project started with conversations to build a flash interactive media server which would provide instructors with a record/interaction customized. At the same time there was a general interest in Drupal. YLC knew that teachers needed resources/materials that will be reliable, so they added Flash programming to Drupal. They were able to demonstrate the Anvill system. The first generation was difficult for professors to teach and record, so YLC modified programming and made it into a three step process.

The question was what kind of interface do you present? Tcast with Flash provided them with a recorder (video and audio) and browser. That simplified to three steps:

- Name your file and give it a recording type
- Bring up recording application and customize your settings
- Record

The next step was a conversation with JQ Johnson to add the application to Blackboard. Link to Anvill: https://anvill.uoregon.edu/anvill2/
Systems & Operations is developing a VMware intake sheet designed to request virtual machines from systems. The form goes into the RT queue and will request purpose and performance information and the first Units involved are CAS and COE. If you choose Windows licensing you have to provide your own licensing, but if you choose to go with Red Hat, IS will provide you licensing through Mary Bradley. Mary will work with you to get the information she needs to add you to the group license and that will also allow you to manage entitlements and patch levels directly though a Red Hat Satellite Server. There is an overview the information at the Systems website, systems.uregon.edu. There is a standing Service Level Agreement that is not negotiable.

IS will run a Virtualized Blackboard applications services database and will look at providing a high availability blackboard services to provide virtualization services. Systems has worked out administrative responsibilities and are currently working on the test migration. Right now, we are expecting completion of first phase of this project over spring break with little downtime.

Migration of IS to the Active Directory happened in February and there were a few gotchas that had to be fixed, but it gave us a good idea of what is needed for migrating other units. An IdM developed product is being used to integrate users and the AD committee meets weekly to smooth issues and mitigate problems. Problems that came had to do with password syncing and password history which are technical inside issues, but could have end user effects. Documentation and help will be provided for each unit and we will provide meetings/classes for support and information to help each unit in the setup and pre-migration cleaning so the migration date will be as simple as possible.

A meeting will be held on Friday, February 26th from 1:00-2:20 pm at LLC 101 to discuss the migration process/credentialing accounts. There will be demonstrations of the process and displays of the new environment and attributes for the end user. This program will be technical and show all the work that has gone into the product so far. IdM and AD teams will both be there. Come prepared with tentative dates when you are ready to migrate and we will schedule your department.

The Exchange Environment upgrade will be addressed with Microsoft and Dell support working on the design/documentation for the Exchange environment. Systems will also start talking with other folks on campus regarding their needs and how the upgrade will impact them. Please contact Micah Sardell if you are interested.

Don Harris, CIO

Don Harris was surprised a few weeks ago in purchasing training when a slide in the presentation indicated that certain items would require approval of the CIO, especially applications concerning software licensing, security, servers and purchases over $5000. IS is working through a process to streamline the approval and make the process to be as painless as possible. It would be helpful if departments would send the CIO the purchase order in advance of sending it to purchasing department or at least provide a heads-up, so that the paperwork does not sit
waiting for signature. Pre-approval will place the purchase order in the Express Lane. This relates to IS seeking funding from the Provost’s Office for budget initiatives. All those budget initiatives will be routed through IT, so it will be helpful if Don knows about department purchases in advance and knows why departments are requesting that amount when it comes from the Provost.

The last item to discuss is the project for updating the Computing Center Machine Room. A study was completed with Campus Planning and an outside consulting firm to upgrade the air conditioning, HVAC, electrical, etc. and those results were used to implement an RFP which has been sent to DAS for review. When returned with any updates/corrections, the RFP will be posted for contractors and bids some time in spring.