Guest Speaker: Kimberly Espy, Vice President for Research, Innovation and Graduate Education

Topic: Priorities and changes in the OVPR, followed by a general Q&A.

IS Administrative Updates – Susan Hilton, Tony Saxman

- The CIO Search is underway. Tim Miller, Helen Chu, Noreen Hogan and Cathleen Leue are on the committee. The position description was posted this week. Using an aggressive timeline, the search committee anticipates closing application acceptance around April 21st with initial interviews held May 21-23, 2012. Finalists are anticipated to arrive on campus the week of June 4th. The IT Community will be given the opportunity for comment during this process.
- An IT Program Review (typical in academic units) has been initiated by the Provost to review the structure of information technology on campus in late April/early May. Three peer reviewers have accepted the task and will ultimately provide a report from a general framework provided by an IT Review Committee. The review will encompass the structure of IT across campus, as well as Information Services. The committee would like the review to be completed prior to the new CIO coming aboard.

Academic Services – Helen Chu

- Blogs.uoregon.edu - In a widespread campus partnership, blogs.uoregon.edu will go to soft launch this month. This will allow turn-key blog and web publishing for anyone with a valid DuckID
- UODocs has exceeded its initial user base and 500 additional licenses have been purchased.
- MS Campus Agreement has been completed. Mary Bradley will distribute the details shortly.
- Metrics from 2011 have been posted the IT website. Highlights include
  - 90,000 visits to the it.uoregon.edu website
  - 5,000 software downloads
  - 400,000 survey response on Qualtrics
  - EMU Lab had 37,000 visits during fall term
  - Over 12 data management plans were completed with at least 1 receiving an NSF award
- Researcher Needs Assessment - Phase 1 has been completed and the second phase is now underway. This project will ultimately help inform better support of research on campus.
**Enterprise Administrative Applications – Susan Hilton**

- ERP - Datatel purchased Sungard, the vendor for Banner. Datatel has their own ERP, Collegiate, which they reportedly will support as well as Banner. The merged companies will be called “ellucian” (lower case “e”). It remains to be seen how the merger will ultimately affect Collegiate and Banner users.

- Constituent Relationship Management (CRM) - Talisma, a constituent relationship management product, has been selected by the Office of Enrollment Management. UO is currently working out contract terms with the vendor, Campus Management. Roger Thompson is the project’s executive sponsor.

- Document Imaging - UO’s current document imaging product, Singularity, has been experiencing a number of problems. The original company was purchased by Hyland a couple of years ago. Before the product is deployed to any more departments, a decision needs to be made as to robustness and the future of the product. Hyland was on campus this week to review the some of the issues that users have been experiencing.

- Identity Management (IdM) – the current authentication system is based on Sun One, which Oracle purchased and is discontinuing in Spring of 2013. This means IS has to completely rewrite the system using another product. After a search, Aegis was selected. There is a lot of work to be completed and the optimistic goal is to be migrated by the end of the year.

- Integrated Data Reporting (IDR) - Information Services is setting up a test environment. The functional specifications are currently being developed and committees are drafting policy.

**Systems and Operations – Micah Sardell**

- Microsoft Exchange 2010 Rollout - Full Scale migrations are underway with 1500+ mailboxes completed. Systems is available to schedule additional migrations. For more information or to schedule a migration, please see [http://it.uoregon.edu/systems/services/exchange](http://it.uoregon.edu/systems/services/exchange) or contact the Windows Team Lead, Jeff Jones at jsjones@uoregon.edu.

- Co-Location of IT Resources - The co-location facility in the basement of Allen Hall continues into the design review phase. The project will be going out to bid this week. It allows for 60 racks of covered space, with 52 useable racks total. If a bid is accepted, 18 months of construction is anticipated with completion toward the end of 2013. The facility design is to the rack level only, the decisions as to who will be housed in the facility will be made outside of Information Services. The project is fully funded, however a long-term funding model has not been addressed for the facility.

- Server Virtualization Services - The replacement of VMware 4 and the upgrade to VMware 5 was completed in January 2012. There were no power disruptions in the Data Center during the last round of outages. If you are interested in using the VMware service, please contact Leo Clark at leoc@uoregon.edu.
Network and Telecommunications Services

- RDP and Windows – Port blocking protocol was reviewed for the group specifically explaining how ports are blocked and managed.
- I2 connectivity is being upgraded to 10GIG per sec by Friday 4/5/2012. This will greatly increase capacity. It is anticipated that there will be a North-Pop and South-Pop in the next 6-12 months that will also provide redundancy.
- Wireless architectural and hardware upgrades to our wireless infrastructure are underway as some of the hardware is over 10 years old.
- Netdot provides us the ability to obtain our own IP address. For more information refer to nethelp@uoregon.edu. A workshop on Netdot will be scheduled in the near future.
- Secure vs. Non-secure Networks - NTS is working toward a redesign of network services. The redesign would provide redundant architecture for the unprotected side of campus. Those that would like more information about secure network services should contact NTS.